



11-13-24

Join Zoom Meeting

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Meeting ID: 840 8129 9787

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Budget Authority Workgroup Agenda

1. Welcome

Todd Koopmans, Sheryl Kuenzer, Jan Lampman, Marie Eagle, Heather Hallett, Tayler McQuay, Rosalie Austin, Andi Gummer, Tonya Schwerin, Tedra Jackson-Washington, Sue Stone, Courtney Trunk, Annette Downey, Laura Demeuse, Melissa Frash, Sheryl Stumbaugh



Jan's question: Is your tree up yet?

2. Detroit Wayne Integrated Health Network (DWIHN) Update

- DWIHN reached out to check on becoming a PAS team a month or so ago. Jan's been working with a couple of families in that area.
- They are assembling their team members. We will start with them in January. They tried doing PAS earlier but had new staff and discontinued.
- Tedra asked if they DWIHN is including providers. They are and Annette told us that Community Living Services has been invited to join DWIHN's team.
- DWIHN is a Prepaid Inpatient Health Plan (PIHP) and a Community Mental Health (CMH) agency.



- DWIHN is not like other CMHs. For example, Support Coordinators/Case Managers work for provider organizations, not DWIHN.

3. Earned Sick Time Act (ESTA) going into effect in Feb 2025 <https://www.michigan.gov/leo/bureaus-agencies/ber/wage-and-hour/paid-medical-leave-act>

- **How will it be funded?**
Is there going to be an allocation to cover the increase? Laura wasn't sure.
- If there is no allocation, people are concerned they will need to cut staff pay.
- ESTA starts in February. Laura will reach out to see what's happening legislatively.
- The ESTA is Michigan specific so the election will not affect it.
- Jan will send a note to Emily, the Arc Michigan's lobbyist.
- **How will it affect an individual budget?**
The FMS will need to make changes to individual budgets.



4. MDHHS – Laura

- **EVV** (Electronic Visit Verification) – Any news?
<https://www.michigan.gov/mdhhs/assistance-programs/medicaid/portalhome/electronic-visit-verification>
 - ✓ There's nothing new.
 - ✓ HHAeXchange (HHAX) is the EVV provider. Questions asked included, is HHAX being paid for tracking? Does Home Help track people?



- ✓ In addition to people who live with their staff, are there any other exemptions? Laura listed the exemptions. (CMHs themselves are supposed to weed out those who are exempt)



- ✓ BPHASA (Behavioral, Physical Health and Aging Services Administration) is going to bring back the per diem codes.
- ✓ Email Michelle Mills with questions hillm17@michigan.gov
- ✓ Problem with data space on phones and access to WI-FI (no definition – I looked).
- ✓ Staff are not happy about signing in and out when shopping.
- ✓ We need to do advocacy with Home Help folks because this is a problem. People do not have unlimited data to do all this. Who do we talk to? Laura suggested talking to Elaina Brown browne17@michigan.gov and/or Scott Wamsley wamsleys@michigan.gov.



- ✓ The self-directed services tool is not developed yet by HHAeXchange.
- ✓ Todd is having the same issue with staff. Both Sheryl S. and Todd may lose staff due to EVV.
- ✓ Sheryl K. heard they won't be signing in and out until January. Sheryl's staff says she thinks she will lose money signing in and out all the time.

- ✓ Laura said that right now is a trial period to use EVV and to figure it out. The reason they are doing it is because the state is moving from a task-based payment to a time-based payment.

- ✓ Sheryl S. has two Home Help providers who are older and using a smart phone is a challenge for them. Her mom's phone would keep getting locked and she'd have to go to Verizon to have it fixed. The solution was to put all the EVV stuff on a tablet. Her weekend person needs a tablet because they don't want the EVV application on their personal phone.



- ✓ Even though you are exempt from EVV (live-in), you will still need to put time into the system to get paid.
- ✓ Laura said live-in people will punch in and out once a day. This is still being developed.

- ✓ Home Help is supposed to be training people. We need to include this in a memo to Scott and Elaina.

Memo		Company Name	
		Address	
		Telephone	
		Fax	
To:	From:	CC:	By:
Date:			
Pages:			
Message			

- ✓ People need to contact their caseworker to get training.
- ✓ It was suggested the state needs to notify families about what they will be doing about EVV and training.
- ✓ Laura said that when per diem comes back, people will naturally fall out of the EVV system.

- **Questions**

- ✓ Because it's different depending on the Financial Management Services (FMS) organization, will the state have a standard process for hiring an independent Support Broker?



- ♣ Laura said the answer was yes? She is trying to put together some performance indicators for FMSs that would include the steps for hiring.

- ✓ Jan got an email that her credentialing (where they check to make sure people have the right education, training, and pass background checks) for independent facilitation of person-centered plans will happen every three years, instead of every two years. This will be done by BPHASA. This is for all services, not just Independent Facilitators.

- ✓ There were some questions about who at BPHASA would be responsible for the credentialing. It may be a county person.



- ✓ The credentialing information will need to be entered into CRM (Customer Relation Management, a data system, also known as Salesforce).
- ✓ Laura told us the state is moving from doing CMH and PIHP audits every two years to every year.
 - ♣ Right now, they have two auditors (and Marie and Heather) that do all that work – yikes!
- ✓ Someone asked if the credentialing would impact Brokers working in different counties. Laura said there are

supposed to be reciprocity agreements across the state.
That is **not** happening.

- ✓ Someone asked if the FMS or CMH is responsible for credentialing. Laura said that the CMH is usually though some FMSs do it and get approval.

- ♣ There was a discussion of different FMS models.
- ♣ Annette talked about issues at Community Living Services.



- ✓ What about choosing Agency with Choice?

- **Design Team Update**

- ✓ The group is trying to fix FMS contracts so there aren't so many differences around the state.

- ✓ They are doing a survey for some counties about training. The design team is checking to see if all the training is valuable. They suspect some practices are causing more harm than good. The survey is being done across MiChoice and behavioral health.



- ✓ Michigan is the most complicated state FMS wise.

At our next meeting Jan suggested we look at recommendations for Agency with Choice.

- **Applied Self-Direction (ASD) Technical Assistance Update**

The final meeting has already happened. ASD held a question-and-answer session. They will write a report. Laura will share the report when she gets it.

- **Anything New?**

Annette said she will be speaking at Waiver conference. If anyone has any feedback about her presentation (given at the S-D Conference), please send it as soon as possible.



Jill sent updated dates for 2025 and 2026 to everyone.

5. Other

**OTHER
STUFF!**

Future Meeting Dates

- 12/11/24
- 01/08/25
- 02/12/25
- 03/12/25
- 04/09/25
- 05/14/25
- 06/11/25
- 07/09/25
- 08/13/25
- 09/10/25
- 10/08/25
- 11/12/25
- 12/10/25

